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Policy Area ADMINISTRATION
Applicability USA Health
University Hospital
References Clinical

Visitation Regulations

POLICY

USA Health providers and personnel welcome a patient's family and visitors. The patient has the right to designate a support person (a spouse, domestic partner, (including same-sex domestic partner), family member, friend, or other advocate) to be with the patient for emotional support during the course of his or her stay. Visitor limitation or restriction is only implemented for treatment reasons such as infection risk, because of limited space or safety concerns when that person's presence infringes on the rights or safety of others or is contrary to the treatment and well-being of the patient or upon patient request. USA Health does not restrict, limit, or otherwise deny visitation privileges on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation or gender identity or expression.

PROCEDURE

1. Standard visiting hours are from 6AM until 8PM unless otherwise noted.
2. Visitation is allowed in the Intensive Care Units and Specialty Care Areas during the following times from 8:30 AM-6:00 PM.
3. Two visitors are permitted in the Intensive Care Units. Children under 12 years old are not allowed to visit in the Intensive Care Units.
4. Children under the age of 16 must be accompanied by an adult (not the patient) at all times while in the hospital.
5. Visitors may be limited in procedural and outpatient areas due to space.
6. Disruptive visitors may be asked to leave when requested to do so by a nurse, USA security officer, or member of the USA Health University Hospital staff. Visitors who are non-compliant with USA Health University Hospital isolation protocols will not be allowed to remain in the facility.

7. Emergencies, including hurricanes, may require temporary changes in the visitation schedule.
8. Exceptions to the above may be approved by the house supervisor or nurse manager with notification to security.
9. Visitation guidelines are subject to change based on infection control recommendations, safety of patients, healthcare personnel, and the community.
10. The Hospital administrator is responsible for ensuring staff adhere to the policies and procedures related to visitation guidelines.
11. Visitors will be required to follow all instructions from clinical staff related to hand washing, PPE, and entry/exit.
12. Refer to the policy "Suicidal, Psychiatric, Homicidal, Violent Altered Mental Status, and Substance Impaired Patients, Care of" for guidelines on visitation for suicidal or psychiatric patients.

Approval Signatures

Step Description	Approver	Date
	Sherry Fryman: Chief Nursing Officer	06/2025
	Philip Streit: Admin. DON - Surgical	06/2025
	Kimberly Boykin: Admin. DON - Medical	06/2025
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Applicability

USA Health University Hospital

Standards

No standards are associated with this document